How to Utilize the Provider Search Tool

June 18, 2018
Section 1
Accessing the Provider Search Tool
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**Step 1:** Type [www.wellcare.com](http://www.wellcare.com) in your internet browser.

**Step 2:** Select a state from the drop down window.
**Step 3:** Click *Find a Provider/Pharmacy* at the top right of the screen.

- **What state is your plan in?**
  - Florida

- **What is your plan?**
  - WellCare PPO

- **Where are you looking?**
  - **Zip Code:** 33847
  - **Distance:** 5 mi.

- **How do you want to search?**
  - *Select Option* drop down to search by provider or keyword/specialty.

**Step 4:** Complete the listed fields.

Click *Go to Results*.

Note: The more fields completed, the more specific results will be.

Select from the *Select Option* drop down to search by provider or keyword/specialty.
Section 2:
Provider Search Results
Prior to taking the next step, WellCare will ask the beneficiary to take a survey to gather their feedback on the tool. The beneficiary can choose to forego the survey.

**Step 1:** Click *Map* or *List* to view provider or location results.

**Note:** Click into the provider’s name for more detailed information on hours of operation, contact information, etc.
If more than one provider is listed, beneficiaries can compare up to three different providers. Here’s how:

**Step 1:** Select a provider type under the Choose Provider Type drop down.

**Step 2:** Click *Compare* next to the provider, pharmacy and/or facility you would like to compare.

Once all three providers are selected, click *Compare Selected*. 
### Provider Search Results

Selected provider details will populate for the beneficiary to review.

<table>
<thead>
<tr>
<th></th>
<th>TODD JOHNSTON</th>
<th>ELLEN STONE</th>
<th>LISA MEINSEN</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ID</strong></td>
<td>223007</td>
<td>1209400</td>
<td>1026059</td>
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<tr>
<td><strong>Address</strong></td>
<td>1300 MICCOSUKEE RD TALLAHASSEE 32308 850-431-1155</td>
<td>2102 TRINITY OAKS BLVD STTS 262 TRINITY 34655 727-482-2131</td>
<td>1261 CAPITAL CIR NE TALLAHASSEE 32301 850-677-8174</td>
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<tr>
<td><strong>Hours</strong></td>
<td>Mon 09:00 AM / 05:00 PM Tue 09:00 AM / 05:00 PM Wed 09:00 AM / 05:00 PM Thu 09:00 AM / 05:00 PM Fri 09:00 AM / 05:00 PM</td>
<td>Mon 10:00 AM / 05:00 PM Tue 10:00 AM / 05:00 PM Wed 10:00 AM / 05:00 PM Thu 10:00 AM / 05:00 PM Fri 10:00 AM / 05:00 PM</td>
<td></td>
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<td>GENERAL PRACTICE</td>
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<tr>
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<td>Yes</td>
<td>Yes</td>
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<td><strong>Medical Group</strong></td>
<td>TALLAHASSEE ORTHOPEDIC</td>
<td>Unknown</td>
<td>TALLAHASSEE ORTHOPEDIC</td>
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</table>

Note: Other helpful options are available on the tool to further specify on results, such as helpful information (definitions, specialty descriptions, etc.), option to filter by name, specialty, area, provider type and more.